

## **PADLOVNIA – Padel Club regulations**

**PADLOVNIA – Padel Club**, 02-853 Warsaw, ul. Karnawał 8, owned by SPS SPORT - MARIA DEL PILAR SENISE GARCIA, NIP: 5262552938, ul. Cypriana Godebskiego 34, 02-912 Warsaw.

### **1.1 GENERAL RULES**

1.1. The club is open from 7:00 a.m. to midnight on weekdays, weekends and public holidays. The club reserves the right to change opening hours.

1.2. The amount of fees for using the court is given in the price list available at the Club reception and on the website: [www.padlovnia.pl](http://www.padlovnia.pl)

1.3. On the Club premises, it is mandatory to strictly follow the recommendations of club employees and trainers.

1.4. The following rules apply on the Club premises:

- polite behaviour,
- not using words commonly considered vulgar,
- smoking tobacco and electronic cigarettes only in designated places in the open area.
- trade and acquisition ban,
- playing your own music ban,
- prohibition of consuming food and beverages purchased outside the club premises in the bar area and at internal and external tables,
- ban on drinking alcoholic beverages purchased outside the club premises,
- being under the influence of drugs or other intoxicating substances,
- playing in complete sports outfit, adapted to play padel,
- changing sports clothes only in the locker rooms,
- animals may enter the Club area. They must be on a leash and always be with their owner. Animals are not allowed to enter in the sport hall. Animals may not be at the couches in the club area. The owner is responsible for cleaning up dog excrement.

1.5. The Club's equipment and devices must be used in accordance with their intended use and as directed by the instructor or other Club employee.

1.6. The client bears full financial responsibility for damage to the Club's property caused by the client's actions.

1.7. The Club requires personal hygiene and cleanliness, as well as the use of a personal towel.

1.8. It is strictly forbidden to bring items other than game accessories (ball, racket, training basket..) onto the court.

1.9. The club's offer can be used by people without health contraindications.

It is recommended to warm up before starting the game.

The Club is not responsible for injuries and injuries resulting from the game, as well as failure to comply with the safety rules and the Club's regulations.

1.10. Hitting or bump into the rear and lateral glass wall of the courts is prohibited.

1.11. Players stay on the court at their own risk and responsibility.

1.12. Persons under 16 years of age may use the courts only with the consent of their guardian or a trainer conducting training classes.

1.13. Children under 12 years of age may stay in the Club premises only under the supervision of a guardian or a trainer conducting training classes.

1.14. The club is not responsible for items left without proper supervision.

1.15. In the club it is possible to rent sports equipment: rackets.

1.16. The method of using the gym is regulated by separate regulations, which are also available on the website [www.padlovnia.pl](http://www.padlovnia.pl)

### **2. COURT RESERVATION RULES**

2.1. Reservations can be made via the [www.Kluby.org](http://www.Kluby.org) application.

2.2. In order for the reservation to be effective, a minimum of 25% of the court rental fee must be paid at the time of booking.

2.3. Free cancellation of the reservation is only possible online via the [kluby.org](https://kluby.org) application no later than 24 hours before the reservation date.

2.4. If the player cancels the court reservation more than 24 hours before the reservation, the payment will be returned to the player's individual "wallet" on [kluby.org](https://kluby.org) or to the player's bank account from which the payment was made. In order to receive a refund to the bank account, client must send an e-mail to [hello@padlovnia.pl](mailto:hello@padlovnia.pl), in the content of which he must enter his name and surname, and information about the date of the reservation you are cancelling.

2.5. In the event of cancellation less than 24 hours before the reservation, the person booking the court will be charged the full court rental fee.

2.6. In the absence of a cancellation, the person making the reservation will be responsible for the full court rental fee.

2.7. In the case of open court reservations, if weather conditions make it impossible to use the courts, the club will return the payment to the client's wallet in the [kluby.org](https://kluby.org) application or, at the client's request, will return the court rental fee to the account from which the payment was made within 5 business days. In order to receive a refund to the bank account, client should send an e-mail to [hello@padlovnia.pl](mailto:hello@padlovnia.pl), in the content of which he should enter his name and surname, and information about the date/time of the reservation.

2.8. All complaints, requests, comments and claims should be submitted to the court staff or to the e-mail address [hello@padlovnia.pl](mailto:hello@padlovnia.pl). All complaints, requests, comments and claims will be considered within 14 days.

### **3. REGISTRATIONS FOR TOURNAMENTS AND EVENTS**

3.1. Registrations for club tournaments and events organized in the Club are made by the participant in the [kluby.org](https://kluby.org) application. Payments for participation must be made online, upon registration. If the player withdraws from participation more than 24 hours before the tournament/event, the payment will be returned to the individual "wallet" on [kluby.org](https://kluby.org) or to the bank account. In order to receive a refund to the bank account, send an e-mail to [hello@padlovnia.pl](mailto:hello@padlovnia.pl), in the content of which you should enter your name and surname, bank account number and information about the participation in which tournament/event the player is withdrawing. The refund will be made within 5 business days of receiving the e-mail with full data.

3.2. In the event of withdrawal less than 24 hours before the tournament/event, the payment will not be refunded.

3.3. If you wish to sign up for the reserve list, please contact the Club's reception at +48 660 586 660.

3.4. Registration for tournaments in which the Polish Padel Federation ranking is decisive is made by the participant in the [www.kluby.org](https://www.kluby.org) application. Payment for participation must be made online, max. 48 hours before the tournament/event. In the event of withdrawal less than 24 hours before the tournament/event, the payment will not be refunded.

### **4. FINAL PROVISIONS**

4.1. A person booking courts or registering for tournaments organized at the club, by providing his/her data at the club's reception, consents to the processing of the provided personal data for marketing purposes by SPS SPORT - PILAR SENISE based in Warsaw at ul. C.Godebskiego 34, (in accordance with the Act of 29/09/1997 on Personal Data Protection, Journal of Laws No. 133, item 883).

4.2. SPS SPORT – PILAR SENISE is entitled to record classes in the form of photos and videos and place them on the website [www.padlovnia.pl](https://www.padlovnia.pl) and in promotional materials for promotional purposes. People taking part in individual and/or group classes who do not consent to the use of photos and video recordings of their participation are asked to inform the club reception. Lack of declaration means consent to registering classes by SPS SPORT - PILAR SENISE and posting them on the website: [www.padlovnia.pl](https://www.padlovnia.pl).

### **5. PRIVACY POLICY**

#### **INFORMATION FOR LEGAL REPRESENTATIVES, OUR SUPPLIERS AND CUSTOMERS**

5.1. SPS SPORT, PILAR SENISE is firmly committed to ensuring compliance overall and in the context specified here with compliance with the EU Data Protection Regulation.

5.2. Pursuant to the above regulation, the processing of personal data of representatives, representatives of our suppliers and customers (Data Subjects) does not require their consent, but we must still inform them about how their personal data is processed.

5.3. We hereby kindly ask you to forward this letter to those within your organization who are in contact with us in relation to our contractual relationship.

a) Personal data administrator

The administrator of this data will be "SPS SPORT - PILAR SENISE", with which a contractual relationship has been established. Contact details are available on the website: [www.padlovnia.pl](http://www.padlovnia.pl)  
SPS SPORT- PILAR SENISE, has appointed a Data Protection Officer to whom you can direct any questions regarding the processing of personal data and whose contact details are as follows:

**Street Karnawał 8, 02-853 Warsaw E-mail: [hello@padlovnia.pl](mailto:hello@padlovnia.pl)  
Tel.: +48 660 586 660**

b) Purpose of personal data processing.

Personal data, consisting of identification and contact data provided by signatories, contact persons and customers, as well as any other personal data provided in the future, will be processed to enable the proper maintenance, development and control of the contractual relationship and to defend the legitimate interests of the data controller.

The data will be stored by the administrator for the duration of the contractual relationship, and after its termination, until the deadline applicable under the relevant provisions expires.

c) Legal basis for the processing of personal data

The legal basis for the processing of personal data is the processing of an appropriate contract and the legitimate interest of the data controller. Accordingly, the legal representatives and contact persons of suppliers must provide their contact details. If they are not provided, it will not be possible to conclude and/or perform the appropriate contract.

d) Recipients of personal data

Contact details may be provided to Public Administration Bodies and Entities only when required by applicable regulations.

Data may also be transferred to external auditors to meet financial obligations, as well as to public notaries in the event of the contract being elevated to a public act.

Personal data may be transferred to SPS SPORT – PILAR SENISE in order to carry out administrative and management tasks.

e) Rights of Data Subjects regarding the processing of their personal data.

5.4. Data Subjects have the right to access their personal data and to request the correction of inaccurate data or, where appropriate, to request its deletion when the data is no longer necessary for the purposes for which it was collected.

5.5. In certain circumstances, Data Subjects may request the restriction of the processing of their data; in such a case, the data will be stored solely for the purpose of exercising or defending claims.

In certain circumstances and for reasons related to their individual situation, Data Subjects may object to the processing of their data. In such a situation, the data will not be processed, except where further processing is necessary for legitimate reasons or to exercise or defend any claims.

5.6. Where permitted by law, Data Subjects have the opportunity to receive the personal data relating to them or which have been provided in a structured, commonly used and machine-readable format and to transmit it to another data controller.

5.7. Data Subjects may exercise their rights to access, rectify, delete and transfer their data, as well as limit and object to the processing of their data at the following address:

**Street Karnawał 8, 02-853 Warsaw (Poland) E-mail: [hello@padlovnia.pl](mailto:hello@padlovnia.pl)  
Tel.: +48 660 589 660**

5.8. Data Subjects are hereby informed of their right to submit claims to the relevant data protection supervisory authorities.